

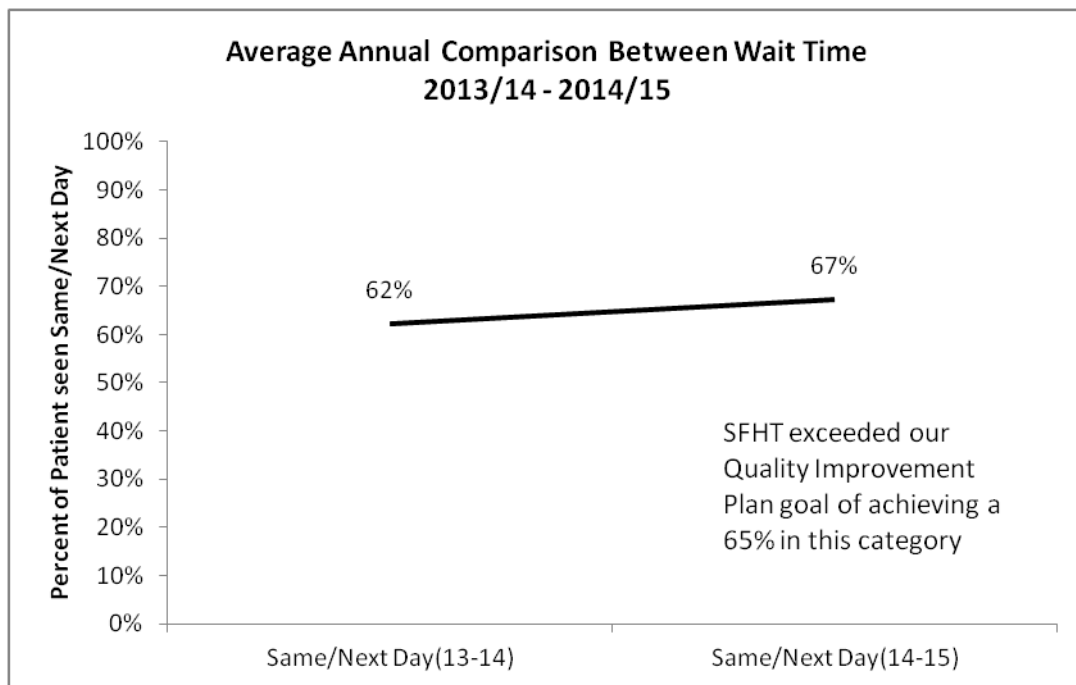


342 Erie St. Suite 105
Stratford, Ont. N5A 2N4
Phone: (519) 273-7017
Fax: (519) 273-0745
www.sfht.on.ca
@StratfordFHT

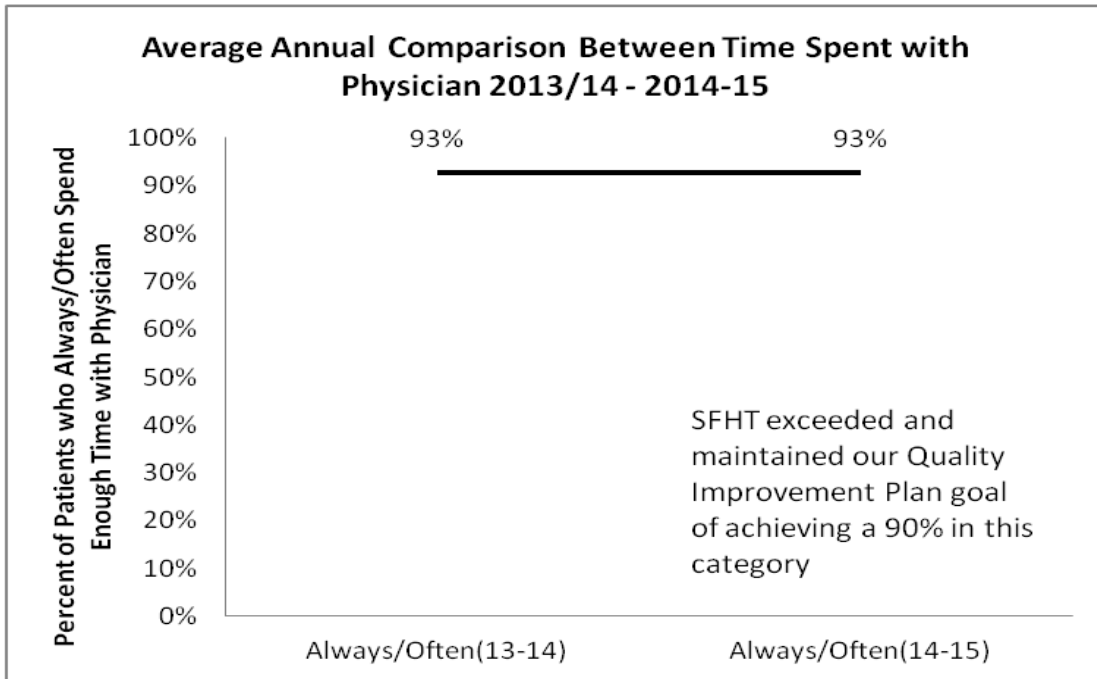
Quality Improvement Plan

Annual Average Comparison of Patient Satisfaction Survey Results

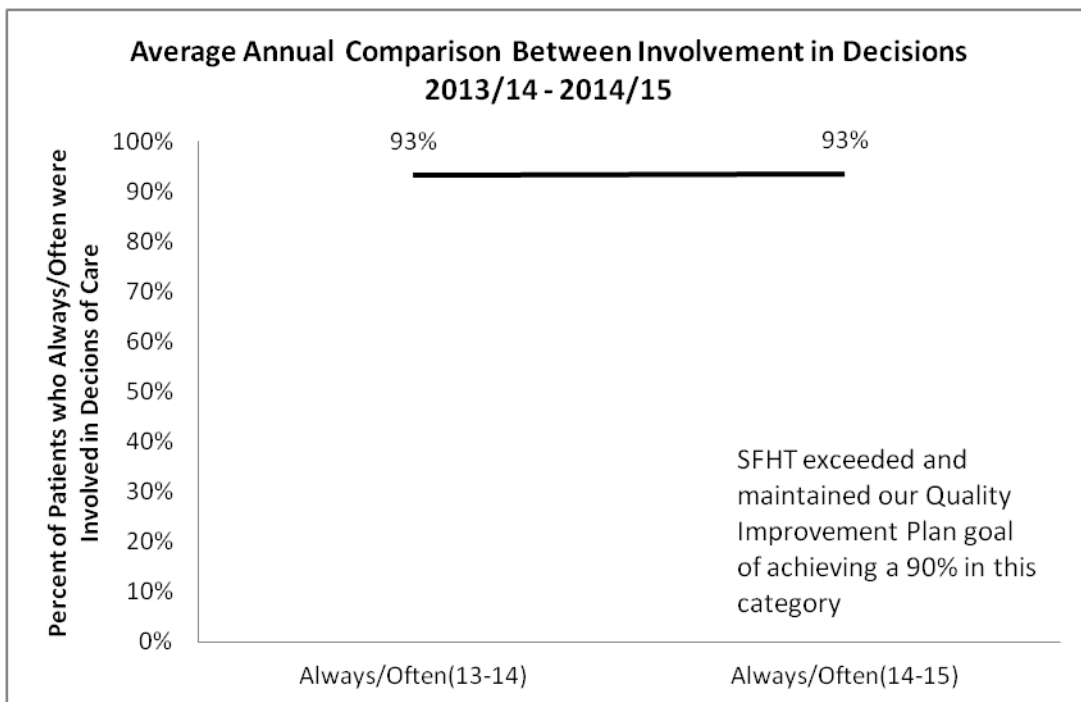
The last time you felt you needed to be seen, how many days did it take from when you first tried to see your doctor to when you actually SAW them in their office?



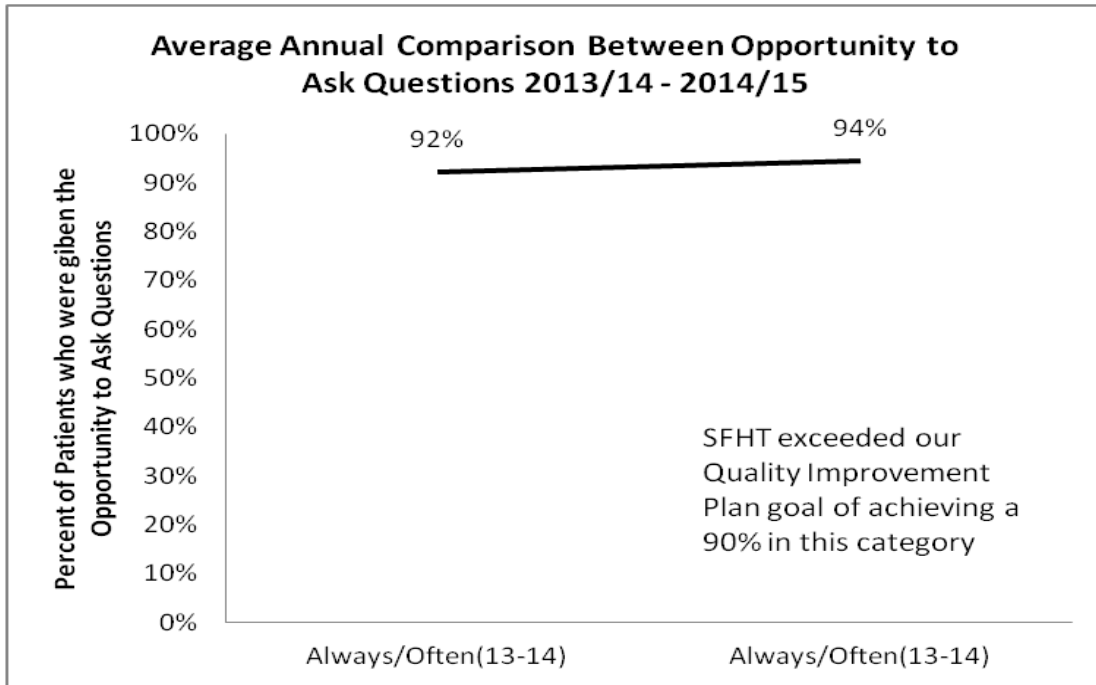
When you see your doctor, how often do they spend enough time with you?



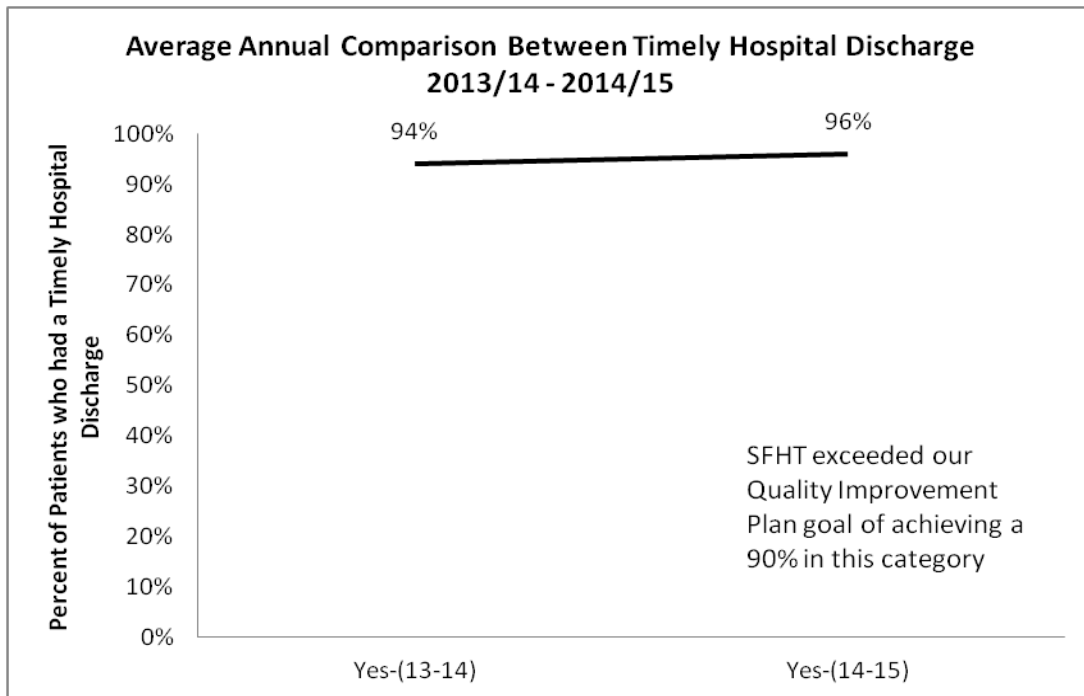
When you see your doctor, how often do they involve you as much as you want to be in decisions about your care and treatment?



When you see your doctor, how often do they give you an opportunity to ask questions about recommended treatment?



The last time you were discharged from the hospital, were you able to see your doctor within 7 days of the discharge?



Stratford Family Health Team
Quality Improvement